DATA PRIVACY STATEMENT

CLOUD PLATFORM 10.2023

1. General

As we attach great importance to data privacy and data protection, we have implemented wide-ranging technical and organisational measures in line with the provisions on data privacy in order to protect your personal data. We make offers available to you via a number of different access channels (e.g. website and smartphone application) (hereinafter referred together as the "platform").

With this data privacy statement, we inform you about the processing of your personal data and the use of cookies or similar technologies on our platform.

Your personal data are collected and processed in compliance with the applicable data protection provisions, in particular Federal Act on Data Protection (FADP) and the EU's General Data Protection Regulation (GDPR) where this applies to data processing in a specific case.

2. Responsible provider

Digitalparking AG, Rütistrasse 13, CH-8952 Schlieren is the responsible provider of the platform and the personal data collected and processed in connection with your use of the platform.

3. Collection, processing and use of your personal data

The scope and type of collection, processing and use of your personal data differ according to whether you just visit our platform to gather information or whether you also correspond with us via our platform and actively use the platform as a user of the Parkingpay web or app (hereinafter referred to as "Parkingpay"), the Parkingabo web or app (hereinafter referred to as "Parkingabo"), the TWINT app (hereinafter referred to as "TWINT") or a smart device.

a) Used for information purposes only

It is generally not necessary to provide any personal data if you just use our platform to gather information. In this case, we only collect and process the data that are automatically sent to us by your Internet browser (in particular your IP address). This information is stored in non-anonymised form for the duration of your visit to our platform, and are subsequently analysed in anonymised form for statistical purposes only. No personal data about you are collected.

b) Active use of the platform / parking meters with license plate

When using such a parking meter, you always have to enter your licence plate number.

The operator of the parking spaces you use will have access to their transactions; the latter will contain the following data:

- Licence plate number
- Parking meter number
- Parking time and fee

c) Active use of the platform / Parkingpay

If you use the platform actively and register as a user, the data you are required to provide upon registration are stored and processed in order to allow you to use Parkingpay to book and pay for parking places.

The following data are collected:

- E-mail address
- Last and first name
- Company name (only for corporate customers)
- Address
- Licence plate number

We collect, process and use the personal data provided by you to the extent required for establishing, performing or terminating such a legal or similar contract with you or between you and the operator of the parking places used by you. We may collect, process and use your personal data for the purpose of establishing, performing and processing the contractual relationship with us and between you and the operator of the parking places used by you.

The operator of the parking spaces you use will have access to their transactions; the latter will contain the following data:

- Licence plate number, badge number, QR code reference or ticket number
- Account owner (first and last name / company name)
- Zone (parking meter and parking lot number, if applicable) or parking
- Parking time and fee

Operators cannot view or access your user account; they can only view the owner, method of payment and balance (only for prepaid) on a dedicated operator portal.

As part of your user account we also store the following data for each individual action:

- Date / time
- Type of event
- Data received or transmitted

The data are only used if support is needed and are not systematically analysed. Operators do not have access to these data. These data are stored for three months before they are automatically deleted.

d) Active use of the platform / TWINT

If you use the platform actively via TWINT app, the data you are required to provide upon the first use are stored in an anonymous user account and processed in order to allow you to use Parkingpay to book and pay for parking places.

The following data are collected:

- License plate
- Reference to TWINT account (pseudonymized ID)

We collect, process and use the personal data provided by you to the extent required for establishing, performing or terminating such a legal or similar contract with you or between you and the operator of the parking places used by you. We may collect, process and use your personal data for the purpose of establishing, performing and processing the contractual relationship with us and between you and the operator of the parking places used by you.

The operator of the parking spaces you use will have access to their transactions; the latter will contain the following data:

- License plate, QR code reference or ticket number
- Zone (parking meter and parking lot number, if applicable) or parking
- Parking time and fee

Operators cannot view or access your user account.

As part of your user account we also store the following data for each individual action:

- Date / time
- Type of event
- Data received or transmitted

The data are only used if support is needed and are not systematically analysed. Operators do not have access to these data. These data are stored for three months before they are automatically deleted.

e) Active use of the platform / Parkingabo

If you use the platform actively and register as a user, the data you are required to provide upon registration are stored and processed in order to allow you to use Parkingabo to book and pay for parking places.

The following data are collected:

- E-mail address
- Last and first name
- Company name (only for corporate customers)
- Address
- Vehicles (licence plate, badge and QR code)
- Reference to the mean of payment (pseudonymised ID)
- Operator specific references

We collect, process and use the personal data provided by you to the extent required for establishing, performing or terminating such a legal or similar contract with you or between you and the operator of the parking places used by you. We may collect, process and use your personal data for the purpose of establishing, performing and processing the contractual relationship with us and between you and the operator of the parking places used by you.

The operator of the parking spaces you use will have access to their transactions; the latter will contain the following data:

- Licence plate number, badge number, QR code reference
- Account owner (first and last name / company name)
- Zone or parking
- Parking time and fee

The operator has full access to your user account and may adjust the data, with the exception of the access data and means of payment; in the case of the means of payment, he can only see whether it exists and is valid, but cannot view or change the details.

All data in the user account, with the sole exception of access data, is operator-specific and therefore only accessible to the corresponding operator.

As part of your user account we also store the following data for each individual action:

- Date / time
- Type of event
- Data received or transmitted

The data are only used if support is needed and are not systematically analysed. Operators do not have access to these data. These data are stored for three months before they are automatically deleted.

f) Active use of the platform / Online shop without registration

If you use the platform actively via the online shop, the data you are required to provide upon the use are stored in an anonymous user account and processed in order to allow you to use Parkingpay to book and pay for parking places.

The following data are collected:

- Reference to the device (pseudonymised IDs)
- Reference to the means of payment (pseudonymised IDs)
- E-mail address (optional)

After successful execution of the payment, the means of payment is deleted immediately.

In the case of non-executed payments, the means of payment is deleted after 7 days at the latest.

We collect, process and use the personal data provided by you to the extent required for establishing, performing or terminating such a legal or similar contract with you or between you and the operator of the parking places used by you. We may collect, process and use your personal data for the purpose of establishing, performing and processing the contractual relationship with us and between you and the operator of the parking places used by you.

The operator of the parking spaces you use will have access to their transactions; the latter will contain the following data:

- Ticket number, license plate or QR code reference
- Zone (parking meter and parking lot number, if applicable) or parking

- Parking time and fee

Operators cannot view or access the anonymous account.

As part of your user account we also store the following data for each individual action:

- Date / time
- Type of event
- Data received or transmitted

The data are only used if support is needed and are not systematically analysed. Operators do not have access to these data. These data are stored for three months before they are automatically deleted.

Impersonal data relating to platform access

We collect information about you when you use the platform. We automatically capture information on your user behaviour and your interaction with us and register data pertaining to your computer or mobile device. We collect, store and use data every time you access our platform (in server log files). These access data include:

- Name and URL of the requested file
- Date and time of access
- Volume of data transmitted
- Confirmation that access was successful (HTTP response code)
- Browser type and version
- Operating system
- Referrer's URL (i.e. the previous site visited by you)
- Websites that are called up by the user's system via our website
- User's Internet service provider
- IP address and requesting provider

We use these data without allocating them to your person or creating any profiles for preparing statistical analyses concerning the operation, security and optimisation of our website as well as to anonymously capture information about the number of visitors to our website (traffic) and the scope and type of use of our website and services. We can use this information to analyse the data traffic, search for and rectify errors, and improve our services. Where the GDPR applies, this also establishes our legitimate interest pursuant to point 1 (f) of Art. 6 para. 1 GDPR.

We reserve the right to subsequently check the protocol data if there is specific evidence to legitimately suspect the unlawful use of the website. We delete the log files after one month if they are no longer needed for security purposes and there is no specific suspicion of a criminal offence related to the use of our website.

4. Your rights

You have various rights pertaining to your personal data under the applicable laws. If you wish to assert these rights, please address your enquiry by e-mail or post to the address provided in section 8, making sure that you clearly identify yourself.

The following is an overview of your rights.

4.1. Right to confirmation and information

You have the right to receive well-structured information regarding the processing of your personal data. This means that you have the right at any time to request confirmation from us on whether any of your personal data are being processed. If this is the case, you have the right to request information from us free of charge regarding your stored personal data as well as a copy of these data. You also have a right to the following information:

- Purposes of processing
- Categories of personal data that are processed
- recipients or categories of recipients to whom the personal data were or will be disclosed, in particular regarding recipients in foreign countries or with international organisations;
- if possible, the planned duration of storage of the personal data or, if this is impossible, the criteria for determining this duration;
- the existence of a right to rectification or erasure of personal data concerning you or to restriction of processing by the Controller or a right to object to such processing;
- the existence of a right of appeal to a supervisory authority;
- if the personal data are not collected from you, all available information concerning the origin of the data;
- the existence of automated decision-making, including profiling in accordance with Art. 22 paras. 1 and 4 GDPR and - at least in these cases - meaningful information on the logic involved and the scope and intended effects of such processing for you;
- if personal data are transmitted to a foreign country or an international organisation, you have the right to be instructed about the appropriate safeguards to protect the transmission pursuant to Art. 46 GDPR.

4.2. Right to rectification

You have the right to require us to rectify and possibly complete your personal data. This means that you have the right to require us to immediately rectify any incorrect personal data about you. Taking into account the purposes of processing, you have the right to have incomplete personal data completed, including by means of providing a supplementary statement.

You can also directly process your personal data stored in your user account.

4.3. Right to erasure ("right to be forgotten")

In many cases we are obliged to erase your personal data. You therefore have the right, in particular where Art. 17 para. 1 GDPR applies, to require us to erase your personal data without undue delay and we will be obliged to erase your personal data without undue delay where one of the following grounds applies:

- the personal data are no longer necessary in relation to the purposes for which they were collected or otherwise processed;
- you withdraw your consent on which the processing is based and there are no other legal grounds for the processing;
- you object to the processing pursuant to Art. 21 para. 1 GDPR and there are no overriding legitimate grounds for the processing, or you object to the processing pursuant to Art. 21 para. 2 GDPR;
- the personal data have been unlawfully processed;
- the personal data have to be erased for compliance with a legal obligation to which we are subject;
- the personal data have been collected in relation to the offer of information society services referred to in Art. 8 para. 1 GDPR.

You can erase the personal data stored in your user account as well as the account itself at any time.

4.4. Right to restriction of processing

In many cases you are entitled to ask us to restrict the processing of your personal data. You therefore have the right to require us to restrict the processing where one of the following applies:

- the accuracy of the personal data is contested by you, for a period enabling us to verify the accuracy of the personal data;
- the processing is unlawful and you opposed the erasure of the personal data and requested the restriction of their use instead;
- we no longer need the personal data for the purposes of the processing, but they are required by you for the establishment, exercise or defence of legal claims;
- you objected to processing pursuant to Art. 21 para. 1 GDPR pending verification whether our legitimate grounds override yours.

4.5. Right to data portability

Every data subject affected by the processing of personal data has the right to receive their personal data in a structured, commonly used and machine-readable format. In addition, the data subject has the right to have the personal data transmitted directly from one controller to another controller, insofar as this is technically feasible and insofar as the rights and freedoms of others are not adversely affected by this.

In order to assert your right to data portability, you can send your request by e-mail or post, clearly identifying yourself, to the address indicated in Section 11.

4.6. Right to object

Every data subject affected by the processing of personal data has the right to object to the processing of their personal data at any time on grounds relating to their particular situation.

In the event of such an objection, Digitalparking shall no longer process the personal data, unless we can demonstrate compelling legitimate grounds for the processing which override the interests, rights and freedoms of the data subject, or for the establishment, exercise or defence of legal claims.

To exercise your right to object, you can send your request by e-mail or post, clearly identifying yourself, to the address indicated in Section 11.

4.7. Right to withdraw the declaration of consent for data processing

You have the right at any time to withdraw any consent to the processing of your personal data provided by you.

4.8. Right to lodge a complaint with a supervisory authority

You have the right to lodge a complaint with a supervisory authority if you believe that the processing of your personal data is unlawful. In Switzerland, complaints can be lodged with the Federal Data Protection and Information Commissioner (www.edoeb.admin.ch), and outside of Switzerland with the supervisory authority at your habitual residence or place of domicile.

5. External service providers / data transfers abroad

We generally only use your personal data within our company. When and to the extent that we involve third parties in the performance of contracts (e.g. providers of logistics services), these third parties are only sent the personal data they need to perform the respective service.

Where we outsource specific components of data processing (to a processor), we contractually oblige the processor to only use personal data in compliance with the provisions of data protection legislation and to warrant the protection of the rights of the affected parties. Except for the cases mentioned in this statement, data are not transmitted to organisations or persons outside Switzerland or the EU.

5.1. Hosting

We use hosting services in order to provide the following services: infrastructure and platform services, computing capacity, storage capacity and database services, security services and technical maintenance services that we use for the operation of the website.

We and our hosting provider process portfolio data, contact data, content data, contractual data, usage data, meta data and communication data of customers, interested parties and visitors to this website based on our legitimate interest in providing an efficient and secure website (the applicable provisions in the area of application of the GDPR are point 1 (f) of Art. 6 para. 1 GDPR in conjunction with Art. 28 GDPR).

5.2. Providers of payment services

We use Datatrans Ltd., a provider of payment services to execute the payment transactions. We have concluded a processor contract pursuant to Art. 9 FADP and Art. 28 GDPR with Datatrans Ltd.

6. Cookies and Local Storage

A cookie is a small text file containing all sorts of information which is filed on your computer by the web browser.

Local storage (HTML5 Local Storage) is a small database containing all sorts of information which is integrated in the web browser on your computer.

a) Used for information purposes only

We use neither cookies nor local storage.

b) Active use of platform / Parkingpay

We use cookies and local storage when you log on to our web applications.

Cookies are used to link the different requests by your browser to the shared authenticated visit in order to protect your account against unauthorised access. These cookies are stored on your hard disk and are automatically deleted again after the specified period. Their lifetime is either one day («Stay signed in» is inactive) or 90 days («Stay signed in» is active).

The following data and information are stored in the cookies:

- Session identification (pseudonymised IDs

You can change the settings on your browser to notify you when a cookie should be set, which will allow you to approve or reject cookies on an ad hoc basis or to generally block all cookies. This can restrict the functionality of the web application.

Local storage is used to make the application more user-friendly. The information kept in local storage is never deleted automatically.

The following data and information are saved in local storage:

- Language code
- Last selected options (pseudonymised IDs)
- Last selected postcode

You can change your browser settings to completely prevent the local storage of information. This can restrict the functionality of the web application.

Our legitimate interest in the use of cookies and local storage pursuant to point (f) of Art. 6 para. 1 GDPR lies in our ambition to make our web applications more user-friendly, more effective and more secure.

7. Storage period

Unless specifically indicated otherwise, we store personal data only for as long as required to meet the purposes pursued by us.

In some cases the legislator requires us to store personal data, e.g. under tax or commercial law. In these cases we store the data for longer to meet these legal requirements without any further processing, and we delete the data after expiry of the statutory safekeeping period.

8. Data security

We do our utmost to ensure the security of your data in compliance with the applicable data protection laws and the technical possibilities.

We transmit your personal data in encrypted form using the SSL (Secure Socket Layer) system. This applies to your master data, your transactions and also to customer log ins. Please note, however, that the transmission of data via the Internet can never be completely secure. It is impossible to completely protect data from access by third parties.

We implement and constantly update technical and organisational security measures pursuant to Art. 32 GDPR to secure your data.

We also cannot guarantee that our services will be available at certain times, as malfunctions, interruptions or breakdowns cannot be excluded. The servers used by us are regularly and carefully secured.

9. Copyright

The copyright and all other rights to the content, images, photos or other files on the platform belong exclusively to the operator of this platform or the named rights holders. The written consent of the copyright holder must be obtained before reproducing all the files.

Anyone who commits a copyright infringement without the respective copyright holder's consent may be liable to prosecution and may be subject to damages claims.

10. Disclaimer

All information on our platform has been carefully checked. We make every effort to ensure that the information we provide is up-to-date, accurate and complete. Nevertheless, errors cannot be completely ruled out, and therefore we hereby disclaim liability for whether the information is complete, correct and up-to-date. As a matter of principle, we hereby disclaim all liability for any pecuniary or non-pecuniary damage caused by using or failing to use the information provided or by using incorrect or incomplete information.

The publisher may change or delete texts at its own discretion and without prior notice and is under no obligation to update the contents of this platform. The use of or access to this platform is at the visitor's own risk. The publisher, its customers and partners are not responsible for any damages (e.g. direct, indirect, incidental or consequential damages) allegedly caused by visiting this platform and therefore bear no liability for such damages.

The publisher also bears no responsibility or liability for the content or availability of third-party websites that may be accessed via external links from this platform. Responsibility for the contents of linked sites lies solely with the operators of those sites. The publisher therefore expressly dissociates itself from any third-party content which might have criminal-law or liability-law implications or which violates common decency

11. Contact person

If you have any questions on the collection, processing or use of your personal data, information, amendments, blocking or erasure of personal data and the withdrawal of consent for processing or the lodging of a complaint, please contact:

Postal address: Digitalparking AG, Rütistrasse 13, 8952 Schlieren

E-mail address: privacy@digitalparking.ch

12. Changes

Digitalparking AG may amend this Data Privacy Statement at any time without prior notice. The current version as published on our platform shall apply. If this Data Privacy Statement is part of an agreement with you, in the event of an update we will notify you of the changes via e-mail or other suitable method.